

Documentation for XTM Connect - Salesforce Commerce Cloud

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1. Introduction

XTM Connect - Salesforce Commerce Cloud is an auxiliary application for both XTM Cloud and XTM Suite. It connects directly to Salesforce to automate the process of sending Salesforce CMS content to XTM and creating translation projects. Then, once the project workflow is complete, it uploads the translated files back to the Salesforce instance where they can follow their standard approval process. XTM Connect - Salesforce reduces the number of manual tasks and thereby decreases costs, turnaround times, and human errors. Also, the connector allows for a full in-context quality control before the final delivery.

Use of the application is provided under a separate software license and is not included in the standard XTM license or subscription agreement. The installation is very simple and can be conducted by customers.

Contact the XTM Sales Team at sales@xtm-intl.com to learn more about XTM Connect - Salesforce Commerce Cloud and request a quote. When you have purchased XTM Connect - Salesforce Commerce Cloud, XTM International will enable the API connection for you.

2. Overview of XTM Connect - Salesforce Commerce Cloud

Once XTM Connect - Salesforce Commerce Cloud is configured to connect with XTM, it acts as an intermediary application that creates projects in XTM. The content for translation is selected using the Salesforce user interface. Translation projects are created in XTM Cloud or XTM Suite using one of the predefined templates. When translation is finished, XTM sends the target files back to XTM Connect - Salesforce where they can be automatically published or further processed.



XTM Connect - Salesforce – workflow diagram

3. Information for developers

General information

The XTM cartridge, which is a series of folders used for packaging and deploying code, has been developed and tested against Salesforce Commerce Cloud Digital 19.6 Compatibility mode 18.10 and Open Commerce API version 19.5.

The XTM cartridge provides full support for the full XTM solution. To make use of the connector, the XTM team needs to configure ITS rules files which are used by XTM during file analysis. Please contact the XTM Support Team at support@xtm-intl.com for assistance with this. The XTM cartridge automatically handles all communication required between your storefront and XTM.

Setting up

To get started, you need to set up your environment first by uploading and registering the XTM cartridge.

Uploading the XTM cartridge via Demandware Studio in Eclipse

To upload the XTM cartridge:

- 1. Download Open Demandware Studio from here: https://chrome.google.com/webstore/detail/demandware-withease/ffhabonelknmejmdnekedmijlhebpcio?hl=en
- 2. Open Demandware Studio.
- 3. Click File -> Import -> General -> Existing Files into Workspace.
- 4. Browse to the cartridges/directory. Select int_xtm and bm_xtm cartridges.
- 5. Click Finish.
- 6. Click OK, when prompted to link the cartridge to the sandbox.

Registering the XTM cartridge

The XTM cartridge is registered through Business Manager by adding the cartridge name to a list of cartridges:

1. Go to Business Manager: Administration -> Sites -> Manage Sites -> Business manager site. This must be done for each site under Site menu.

- 2. Click the Settings tab.
- 3. In the Cartridges field, add :int xtm to the end of the list.
- 4. Click Apply to save the changes.

Sandbox - xtr RefArch ▼	Internatio Merchant Tools V Administration V Storefront Toolkit Beta	🍂 🏫 🏦 (Mariusz Mariusz) 🎙 🕞
Business Man	ager - Settings	
Click Apply to save the details.	tick Reset to revent to the last saved state.	
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Deprecated. Up to two instance	specific hostname allases for Business Manager can be configured here.	
HTTP Hostname: HTTPS Hostname:		
Instance Type: All		
Cartridges:	bm_xtm:int_xtm	
Effective Cartridge Path:	app_business_manager.plugin_apple_pay.plugin_facebook.plugin_pinterest_commerce.plugin_web_payments.bc_impex.bc_search.bc_analytics.bc_transaction.bc_catalog.bc_contra	ent:core:bm_xtm:int_xtm:customization_defaults
		Apply Reset
<< Back to List		

Business Manager site – view

Importing Custom Site Preferences and Custom Object Definitions into Business Manager

To import custom site preferences:

- 1. Log in to the Business Manager.
- 2. Go to Administration -> Site Development -> Import & Export.
- 3. Click Upload.

4. Browse for the sites/site_template/meta/object-definitions.xml file contained in the metadata folder.

- 5. Click Upload.
- 6. Click the << Back button at the bottom of the page.
- 7. Click Import in the Meta Data section.
- 8. Select the object-definitions.xml file.
- 9. Click Next -> Refresh -> Import.

Administration > Site Development > Import & Export Meta Data Import & Export Import & Export Import Import & Export Import Import & Export File Import and export files Exelation Import Statistical N proces Tritting 97755 mm (00000) Statistical N proces Tritting 97755 mm (00000) Meta Data Validation - cologici, definitions xmtc Tritting 97755 mm (00000) Statistical N proces Tritting 97755 mm (00000) Meta Data Validation - cologici, definitions xmtc Tritting 97755 mm (00000) Statistical N proces Tritting 97755 mm (00000) Success Meta Data Validation - cologici, definitions xmtc Tritting 97755 mm (00000) Success Meta Data Validation - cologici, definitions xmtc Tritting 97755 mm (00000) Success Meta Data Validation - cologici, definitions xmtc Tritting 97755 mm (00000) Success Meta Data Validation - cologici, definitions xmtc Tritting 97755 mm (00000) Success Meta Data Validation - cologici, definitions xmtc Tritting 97755 mm (00000) Success Meta Data Validation - cologici, definitions xmtc Tritting 97755 mm (00000) Success Meta Data Validation - cologici, defin		Sandbox - xtminternatio Merchant Tools 💌 Adn	ministration 🔻	Storefront	Toolkit Beta	() 🛓 🛧 🏹	Mariusz Mari	iusz) ရ ြ
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		Meta Data Validation <object-definitions.xml></object-definitions.xml>				7/10/19 4:31:39 am	00:00:01	

Importing custom preferences

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Administration > Site Development > Import & Upload Import Files	Exced > Manage Import Files	
Upload File: Wybierz plik Nie wybrand	u pliku Upload	

Uploading files - view

Importing Job and Service Definitions into Business Manager

To import jobs and service definitions (i.e. xml-based form properties and data validation stored in a cartridge):

- 1. Log in to the Business Manager.
- 2. Go to Administration -> Operations -> Import & Export.
- 3. Click Upload.
- 4. Browse for the sites/site template/services.xml file contained in the metadata folder.
- 5. Click Upload.
- 6. Click the << Back button at the bottom of the page.
- 7. Click Import in the Services section.
- 8. Select the services.xml file.
- 9. Click Next -> Refresh -> Import.

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Administration	> <u>Operations</u> > Import & Export			
Import	& Export			
Jobs				
Import and exp	ad jobs.		Import	Export
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Import and exp	ard jobs.		Import	Export
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Import and exp	torf your services.		Import	Export
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Upload and do	wnload your import and export files.	L.	Ipload Do	ownload
Status				
Select All	Process	Start	Duration	Status
	Services Validation -services xmb-	7/25/19 8:31:58 am	00:00:00	Succes
	Jobs Import <teo.xml></teo.xml>	7/5/19 3:35:32 am	00:00:02	Succes
	Jobs Validation <teo xml=""></teo>	7/5/19 3:35:15 am	00:00:02	Succes
	Jobs Export <teo xmb=""></teo>	7/5/19 3:16:09 am	00:00:00	Succes
Refresh				Delete

Importing job and service definitions

Importing Jobs

To import jobs:

- 1. Log in to the Business Manager.
- 2. Go to Administration -> Operations -> Import & Export.
- 3. Click Upload.
- 4. Browse for the sites/site_template/xtm_jobs.xml file contained in the metadata folder.
- 5. Click Upload.
- 6. Click the << Back button at the bottom of the page.
- 7. Click Import in the Jobs section.
- 8. Select the xtm_jobs.xml file.
- 9. Click Next -> Refresh -> Import.
- 10. Change scope of the job steps to the respective sites where you want them to run.

Configuring XTM cartridge permissions for the Business Manager

To set up XTM cartridge permissions:

1. Go to Administration -> Organization -> Roles and Permissions -> Select the role(s) for which you want cartridge to be shown.

- 2. Select Business Manager Modules tab.
- 3. Click Select Context and choose all sites.
- 4. Find XTM Translations module and select all modules.

Configuring OCAPI resource permissions

To configure the RESTful Open Commerce API resource permissions:

- 1. Go to Administration -> Open Commerce API Settings.
- 2. Select Type -> Data and Context -> Global. Add the configuration from folder
- documentation/ocapiDataGLobalConfig.json.
- 3. Change the client ID in the configuration ison with the one generated from your
- account.demandware.com portal.
- 4. Click Save.
- 5. Go to Administration -> Open Commerce API Settings.
- 6. Select Type -> Shop and Context Site Where Plugin is setup.
- 7. Add the configuration from the file documentation/ OcapiShopSiteSpecificConfig.json.

8. Change the client ID in the configuration json with the one generated from your account.demandware.com portal.

Note: For sandboxes you can use standard SFCC user ID: aaaaaaa...

9. Click Save.

Configuring Services

To set up Services:

- 1. Go to Administration -> Operations -> Services.
- 2. Click the Credentials tab.
- 3. Select xtm.ocapi.token.get.credentials.test.
- 4. Set the credentials generated for the current merchant in account.demandware.com.

Note: For sandboxes you can use standard SFCC user id: aaaaaaa...

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Services	> Operations > Services > Service Credentia Profiles Credentials e Credentials	als		
Select All	Name	URL	User	
G	xtm.auth.cred	https://wstest2.xtm-intl.com/rest-api/auth/token		
	xtm.ocapi.token.get.credentials.live	https://account.demandware.com/dw/oauth2/access_token	aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa	
	xtm.ocapi.token.get.credentials.test	https://account.demandware.com/dw/oauth2/access_token	aaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaaa	
	xtm,project.cred	https://wstest2.xtm-intl.com/rest-api/projects		
				New Delete:

Credentials tab

Configuring Custom Preferences using the Business Manager

To set up custom preferences:

- 1. Log in to the Business Manager.
- 2. Select the site from the menu at the top of the page, where you want to set up the XTM Module.
- 3. Click Merchant Tools -> Site Preferences -> Custom Preferences -> xtmConfig.

4. Fill in the Site Preferences as directed. Parameter values will be provided <u>here</u>. If you do not already have them, XTM Client ID, XTM User Id, and XTM Auth Password will be provided by XTM International.

5. Click Save.

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erchant Tools / Site Preferences / ustom Site Preferen	ce Groups ⁰			View Across Sites New
Search by IDs	Q T			1-5 • of 3
ID	Name	Description	Preferences	View Across Sites
SFRA Unified Feature Cartr	SFRA Unified Feature Cartridge		6	View
Storefront Configs	Storefront Configurations		7	View
xtmConfig	XTM Config		22	View

Custom site preferences

4. Setting up XTM environment

To set up your XTM credentials, follow the instructions below:

1. Go to Merchant Tools -> Site Preferences -> Custom Preference to open the Custom Site Preference Groups, where you can create custom preferences for sites.

2. Provide your XTM credentials for the XTM Client ID, XTM User Id, and XTM Auth Password fields.

3. XTM Source Language: Set up locales you will be sending to XTM system as a source language. You can set up multiple values. The expected format is the code of the language, i.e. en_US, en_GB.

4. XTM Customer IDs: Set up XTM-specific customer IDs. For demonstration purposes, the mapping is customerId|customer name, i.e. 23|TT Soft Customer ID.

5. XTM Product Attributes: For each exportable object: Product, Categories, Content Assets, Content Slots, Promotions, Shipping Methods, Payment Methods, exportable attributes for translation must be set. An ID is a mandatory attribute, so it should always be set for each exportable object.

For system objects use the attribute name defined in System Object Definition for the respective group, i.e. ID, name, shortDescription, longDescription. For custom attributes use the prefix: custom. + attribute name, i.e. custom.size.

6. XTM Localizable Product Attributes: For each exportable object: Product, Categories, Content Assets, Content Slots, Promotions, Shipping methods, Payment methods, localizable attributes must be defined. Any attribute defined in step 4 that is set as localizable in the System Object preferences must be listed here, following the same patterns as in step 4. For instance, if a name is defined as a localizable attribute, it should be placed on the respective list for the translated object.

7. Mandatory Attributes for each exportable object:

- Product: ID
- Category: ID
- Content Asset: ID
- Content Slot: configuration_id, slot_content.type, slot_content.body, context, context_id
- Promotion: ID
- Payment Method: ID
- Shipping method: ID

8. XTM Attribute Mapping is used for mapping between the System Object type attribute definitions and the OCAPI update request document for specific exportable object. For example, in a product system object description it is defined as shortDescription and in the OCAPI update request document the attribute is defined as long description.

9. Possible mapping objects that can be defined are:

- a. Product
- b. Category
- c. ContentAsset
- d. ContentSlot
- e. Promotion
- f. ShippingMethod
- g. PaymentMethod

```
Example config:
{
    "Product": {
        "longDescription": "long_description",
        "shortDescription": "short_description"
    },
    "Category": {
        "displayName": "name"
    },
    "ShippingMethod": {
        "displayName": "display-name"
    }
}
```

You can create custom preferences for sites, and then view and edit them both locally and across multiple sites. Custom preferences let site developers make properties of the system modules configurable in the Business Manager.

chant Tools / Site Preferences / Custom Site Preference	Groups /	Cancel Apply to Other Sites
In Contraction		
Sandbox •		
Search by IDs	Q T	
Name	Value Default V	1-22 • of
XTM Cliend ID	TTSOFT1	Edit Across Sites
	XTM Client ID provided by XTM Team	
XTM User Id	20	Edit Across Sites
XTM Auth Password		Edit Across Sites
	XTM Auth Password provided by XTM Team 8598aaa887ea4475bac820dar3c7aa2e	
XTM Integration Key	XTM Integration Key provided by XTM Team	Edit Across Sites
	Add	
XTM Source Language	en_US • en_GB • en_US	Edit Across Sites
	Add	
XTM Customer IDs	23(TT Soft Customer ID •	Edit Across Sites
	XTM Customer IDs. Mapping customerId/customerName	
	Add	
XTM Product attributes	ID • name • shortDescription • IongDescription •	Edit Across Sites
	Product attributes to export	
XTM Localizable Product Attributes		
ATP LOCALIZABLE PRODUCT ALTIDULES	name • shortDescription • longDescription •	Edit Across Sites
	Add	
XTM Category Attributes	iD • description • displayName •	Edit Across Sites
XTM Content Asset Attributes	ID O name O	Edit Across Sites
XTM Content Asset Localizable Attributes	Add	Edit Across Sites
XTM Promotion Attributes	Add	Edit Across Sites
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XTM Promotion Localizable Attribites	name O	Edit Across Sites
	Add	
XTM Content Slot Attributes	configuration_id • callout_msg •	Edit Across Sites
	slot_content.type • slot_content.body • context •	
XTM Localizable Content Slot Attributes	Add callout msg • body •	Edit Across Sites
XTM Shipping Method Attributes	Add	Edit Across Sites
	ID • displayName • defaultMethod •	
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XTM Localizable Payment Method Attributes	name • description •	Edit Across Sites
	ſ	
	"Product": { "longDescription": "long_description", "shortDescription": "short_description"	
XTM Attribute mapping). "Category": [Edit Across Sites
	"displayName": "name" }, "ShippingMethod": {	
	"displayName": "display-name"	
	Add	
XTM Markup Attributes	long_description • short_description •	Edit Across Sites

XTM Configuration site

Jobs

Jobs automate routine tasks or long-running processes. Jobs can use out-of-the-box system steps, or a developer can create custom job steps. You can run jobs manually (see <u>here</u>) as needed or schedule them to run at a specific time or on a recurring basis (see <u>here</u>).

Configuring jobs

To configure a job:

- 1. Go to Merchant Tools -> XTM Translations -> Job Configurations.
- 2. Click the Add New button to open a pop-up window.
- 3. In the pop-up window specify:

Config ID: Provide a descriptive name for the configuration. Select **Source and Target languages** for the translation. **XTM template**: Select predefined XTM templates, if available.

XTM customer ID: Select XTM customer ID defined in site preferences.

Categories: Add categories for the export. If you want all categories to be exported use a root name.

A job will export products from the sub-categories as well, so only top-level categories can be set up.

Enabled: this will enable the configuration for export. Disabled configurations won't be picked. *Include Variations:* this option enables variation products assigned to master or variation group products to be included in the export as well. *Enable Auto-translate:* this will pick only products with auto translate flag set to Yes

- 4. Click Submit to complete the process.
- 5. You can modify any of the configured jobs any time by clicking the pen icon under Actions.

Only enabled configurations will be picked by the job responsible for the delta export.

For each job configuration, the following actions are available:

\bigcirc	Enable/disable rule
	Edit configurations
	Delete configurations

Add New Configuration		×
Config ID:	Tech writer	
Source Language:	en_GB v	
Target Languages:	en_US × fr_FR × de_DE × fr_CA ×	
XTM Template:	XTM_Mario_template	
XTM Customer ID:	TT Soft Customer ID	
Categories: (Comma separated list)		
	Enabled	
	Include Variations	
	Enable Auto-translate	
Cancel	Subm	it

Job configurations – pop-up window

salesforce Sandbox - xtminternatio RefArch ▼	Merchant Tools 💌 Administration 💌 🖸 Storefront 🔲 Too	Dikit Beta	🌲 🏠 💄 (Mariusz Mariusz) 🎙 🕞
XTM > Job Configurations			
	Job Configu	rations	
ID		Enabled	Actions
new config		Yes	
teodor_test_XTM		Yes	0 2 8
autoTranslateText		Yes	
test_customer_id		Yes	
Tech writer		Yes	
« < 1 > »			Showing 1 to 5 of 5 entries
Add New			
<< Back			

New job configuration added – Jobs configurations

5. XTM Connect user interface in Salesforce

XTM controls are integrated in the Salesforce interface. You can find them in the top navigation bar.



XTM Salesforce top navigation bar

To enter XTM controls:

- 1. Go to your preconfigured tab and click to open a drop-down menu.
- 2. Choose the relevant site (for demonstration purposes, we named ours: RefArch).
- 3. Go to Merchant Tools to open a window with items.
- 4. Find XTM Translations and choose Translations.

Content	🖶 Products and Catalogs	₽ Search	🕼 Online Marketing	IIII Site Preferences
Libraries	Products	Search Indexes	Campaigns	Locking
ibrary Folders	Product Sets	Search Index Rebuild Schedule	A/B Tests	Baskets
ontent Assets	Catalogs	Search Index Query Testing	Promotions	A/B Tests
nport & Export	Product Options	Search Dictionaries	Content Slots	Locales
age Designer	Variation Attributes	Searchable Attributes	Coupons	Currencies
	Recommendations	Search Driven Redirects	Source Code Groups	Source Codes
V Customers	Price Books	Stop Word Dictionary	Active Data	Gift Certificates
	Inventory	Category Name Exclusions	Stores	Search Preferences
ustomers	Catalog Feeds	Synonym Dictionary	Gift Certificates	Sequence Numbers
ustomer Groups	Batch Processes	Hypernym Dictionary	Import & Export	Order
apshots	Import & Export	Compound Word Dictionary		Coupons
atch Processes		Common Phrase Dictionary	al Analytics	Promotions
nport & Export	🛒 Ordering	Search Suggestions		Storefront Toolkit
		Stemming Exceptions	Reports and Dashboards (New!)	Storefront URLs
Custom Objects	Orders	Keyword Groups	Conversion Reports	Custom Preferences
ustom Object Editor	Taxation	Sorting Rules	Purchase Reports	Pinterest Commerce
atch Processes	Payment Processors	Storefront Sorting Options	Catalog Reports	Privacy
	Payment Methods	Search Preferences	Search and Navigation Reports	Customer Service Center Preferences
nport & Export	Shipping Methods	Import & Export	Customer Reports	Apple Pay
	Import & Export		Traffic Reports	
2 SEO	Customer Service Center	XTM Translations	A/B Testing Reports	
RL Rules			Technical Reports	
RL Redirects		Translations	Object Churn Trends	
tatic Mapping		Project Status	Historical Reports	
ynamic Mapping		Job Configurations		
obots				
liases				
ustomer CDN Settings				
temaps				
RL Request Analyzer				
age Meta Tag Rules				

Sending content for translation manually

Selecting content

To send your content to XTM TMS for translation first you need to specify what content items to send. The XTM cartridge will export the following objects for translation:

- Products automated and manual
- Categories
- Content Assets
- Content Slots
- Promotions
- Shipping Methods
- Payment Methods manual only

Only a configurable set of attributes (described here) will be sent for translation.

Finding content items

Under the Products tab, you can search your content items by words or IDs.

To find content by specific words:

- 1. Choose the content you wish to translate by typing one word in the search field.
- 2. All the content containing such word will be displayed.
- 3. Select the content by ticking the boxes.

4. Click the Translate Selected button to open a pop-up window. The number on the Translate

Selected button indicates the number of content items you have selected.

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XTM > Translations						
International	Q short		Products		S Refresh 10 -	
Products	OI 🗉	- Name	Last Updated	Last Translated	Auto Actions	8
Categories		Spring Shorts	2019-07-06 12:01 am	2019-07-06 12:01 am	Yes 🙆 👁	*
Content Assets	✓ 54736828M	Straight Fit Shorts	2019-07-05 11:56 pm	2019-07-05 11:56 pm	Yes 🙆 👁	۰
Content Slot Configurations	🔲 86736845M	Cotton Straight Shorts	2019-07-06 12:01 am	2019-07-06 12:01 am	Yes O a	
Promotions	Z 25697782M	Walking Short.	2019-07-05 11:11 pm	2019-07-05 11:11 pm	Yes 🖸 👁	۲
Shipping Methods	✓ 25591979M	Golf Short	2019-07-05 11:09 pm	2019-07-05 11:09 pm	Yes O @	
Payment Methods		Summer Straight Fit Shorts	2019-07-06 12 1 am	2019-07-06 12:01 am	Yes 🖸 👁	
	25502192M	Short Sleeve Shell	2019-07-05 11:08 pm	2019-07-05 11:08 pm	Yes 🖸 👁	
	25593154M	Short Sleeve Cardigan	2019-07-05 11:06 pm	2019-07-05 11:06 pm	Yes 🖸 👁	۲
	25565935M	Short Sleeve Shell	2019-07-05 11:30 pm	2019-07-05 11:30 pm	Yes 🖸 👁	
	25592309M	Long Walking Short	2019-07-05 11:34 pm	2019-07-05 11:34 pm	Yes 🖸 🕷	۲
	ε < 1 2 3 > »				Showing 1 to 10 of 25 en	ntries
	Translate Selected S			Clear Sel	ection Always Translate Never Translate	franslati
<< Back						

Selecting content for translation - by words

To find content by ID:

- 1. Choose the content you wish to translate by typing a single content ID in the search field.
- 2. The content is displayed with its ID.
- 3. Tick the box to add a content item to selected translations.
- 4. You may repeat the steps 1-3 to add more content items for translation.

5. Click Translate Selected. The number on the Translate Selected button indicates the number of content items you have selected.

Sandbox - xtminternatio RefArch V Ad	iministration 🔻 🗖 Storefront	Toolkit Beta			🌲 🏠 (Mari	usz Mariusz) 🎙 🗗
XTM > Translations						
International	Q 25518484M		Products		2 Refr	esh 10 • Ⅲ •
Products	ID ₪	- Name	Last Updated	Last Translated	Auto	Actions
Categories	☑ 25518484M	Striped Shirt	2019-07-23 09:21 am	2019-07-23 09:21 am	No	۲
Content Assets						
Content Slot Configurations						
Promotions						
Shipping Methods						
Payment Methods						
	« < 1 > »				Showing	1 to 1 of 1 entries
	Translate Selected 2			"O Clear Selection	n Always Translat	e Never Translate
<< Back						

Selecting content for translation - by IDs

Sending content

Once you've selected the content you want to send to XTM TMS for translation you need to specify project details.

To specify project details:

- 1. Click the Translate Selected button to open a pop-up window.
- 2. An Add to Queue pop-up window opens.

3. Type a descriptive name for your project, choose the source language and target language(s) for the translation, select pre-defined XTM templates as well as your Customer ID.

4. Click Submit to send the job to XTM.

salesforce Sandbox - xtminternatio RefArch V Merchant Tools V	Administration	Add to Queue	_			×		🐥 🏠 💄 (Mariusz Mariu	usz) 🐧 🗗
XTM > Transistons Externational Products	Q, 25	Project Name: Source Language: Target Languages:	Fanity Vair Tech Wr en_US de_DE × fr_FR × fr_CA ×	1	· · · · · · · · · · · · · · · · · · ·		Last Translated	Z Refresh 10 Auto Actio	ons
Categories Content Assets Content Stirt Configurations Promotions Shipping Methods Payment Methods	¥ 25	XTM Template: XTM Customer ID: Cancel	Default TT Soft Customer ID	en_US fr_FR de_DE fr_CA	, Submit		2019-07-23-99-21 am	No O	·
or fact.		1 2 5					D Cher Select	Showing 1 to 1 of 1 ton Always Translate Noved	

Submitting content items for translation

The selected objects are sent for translation. Once sent, a message pops up in the bottom right corner confirming that you've successfully completed the process, or notifying you that some information is missing and the project could not be exported for translation.



XTM system messages

Once the translation is ready, the project will be automatically imported from XTM TMS to Salesforce Commerce Cloud.

Note: It is possible to check if your jobs were properly sent for translation by SFCC. Add your client URL to the link: /on/demandware.servlet/webdav/Sites/Impex/src/xtm/archive/import. For example, for XTM demonstration purposes, the link is: https://xtminternational01-tech-prtnr-na03-dw.demandware.net/on/demandware.servlet/webdav/Sites/Impex/src/xtm/archive/import.

Checking translation status

The XTM Salesforce connector will let you manage XTM projects from the Salesforce Business Manager. Projects can be deleted and reimported after the initial import.

To check your project status of translation:

- 1. Go to Merchant Tools -> XTM Translations.
- 2. Choose Project Status.

3. A list of all projects displays. To narrow down the view to selected projects, type project ID or any part of the project name.

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TM > Joi	b Status			
Q TT	Soft	Pr	ojects	C Refresh 100 - Ⅲ -
ID	Name	Status	- Activity	Actions
17922	TT SOFT CUSTOMER ID_Huda_contentAsset_asset_dev02	FINISHED	AUTO_ARCHIVED	C 😫
17961	TT SOFT CUSTOMER ID_Huda_contentSlot_slot_export_dev02	FINISHED	AUTO_ARCHIVED	C 8
18078	TT SOFT CUSTOMER ID_Huda_paymentMethod_payment	FINISHED	AUTO_ARCHIVED	C 😑
17856	TT SOFT CUSTOMER ID_Huda_category_eyes_dev02	FINISHED	AUTO_ARCHIVED	C s
18117	TT SOFT CUSTOMER ID_Huda_product_delta_automated_test_20190705081816691	NOT_STARTED	AUTO_ARCHIVED	C 🛢
8377	TT SOFT CUSTOMER ID_Huda_product_delta_automated_test_20190705083648059	FINISHED	Auto_archived	C 😫
16896	TT Soft Customer ID_RefArch_product_test_asics_demo2	FINISHED	AUTO_ARCHIVED	C 8
15874	TT Soft Customer ID_RefArch_product_delta_automated_autoTranslateText_20190621040	NOT_STARTED	AUTO_ARCHIVED	C 🔋
15627	TT Soft Customer ID_RefArch_product_delta_automated_autoTranslateText_20190621035	NOT_STARTED	AUTO_ARCHIVED	C 8
18192	TT SOFT CUSTOMER ID_Huda_product_delta_automated_test2_20190705082543577	NOT_STARTED	AUTO_ARCHIVED	C 8
17172	TT Soft Customer ID_RefArch_product_test	NOT_STARTED	AUTO_ARCHIVED	C 8
15764	TT Soft Customer ID_RefArch_product_delta_automated_autoTranslateText_20190621035	NOT_STARTED	AUTO_ARCHIVED	C 8
17556	TT Soft Customer ID_RefArch_product_test_lang	FINISHED	AUTO_ARCHIVED	C 😫
18454	TT Soft Customer ID_RefArch_product_delta_automated_test_customer_id_20190705095	NOT_STARTED	AUTO_ARCHIVED	C 8
18584	TT Soft Customer ID_RefArch_product_tets_last	NOT_STARTED	ACTIVE	C 😫
17049	TT Soft Customer ID_RefArch_product_MARIO_2019.06.25	FINISHED	AUTO_ARCHIVED	C 8
17817	TT SOFT CUSTOMER ID_Huda_product_lips_dev02	FINISHED	AUTO_ARCHIVED	C 🔋
16155	TT Soft Customer ID_RefArch_product_delta_automated_autoTranslateText_20190621043	NOT_STARTED	AUTO_ARCHIVED	C 😫

List of project statuses – narrowed down by name

If a project status is Finished, you can download it by clicking the circle arrow icon. The option to import items is blocked when a project status is Active. To remove a project, click the red bin icon.

Re-importing translation from XTM manually

To download the translated project (re-import it to Salesforce Commerce Cloud):

- 1. Go to Merchant Tools -> XTM Translations module -> Project Status.
- 2. Find your project using the search field.
- 3. Click on the circle arrow icon (Reimport) by the project.

4. The translated files will be downloaded automatically.

alesforce	Sandbox - xtminternatio RefArch ▼ Merchant Too	is Administration Storefront Toolkit Beta		🌯 🛠 🛔 (Mariusz Mariusz) 🕷 [
TM > Job	b Status			
Q Sei	arch ID or Name	Projects		27 Refresh 10 - III -
ID	Name	Status	Activity	Actions
9441	asdasss222_2	NOT_STARTED	AUTO_ARCHIVED	8
9378	asdasss222_1	NOT_STARTED	AUTO_ARCHIVED	\$
8994	asdas_3	NOT_STARTED	AUTO_ARCHIVED	8
3730	asdasd211231	NOT_STARTED	AUTO_ARCHIVED	8
8137	asdas_2	NOT_STARTED	AUTO_ARCHIVED	8
3769	asdasd211231_1	NOT_STARTED	AUTO_ARCHIVED	8
9307	asdasss	NOT_STARTED	AUTO_ARCHIVED	8
9342	asdasss222	NOT_STARTED	AUTO_ARCHIVED	8
9182	asdas3_2	NOT_STARTED	AUTO_ARCHIVED	8
9119	asdas3_1	FINISHED	AUTO_ARCHIVED	C 🔒
ε <	1 2 3 4 5 > »			Showing 1 to 10 of 288 entrie
<< Back	1			Keimport success
				(8488) automated_delta_exportCategoryPr

Job reimported successfully

Finding translated content

If you want to find any of the translated content items:

1. Go to the Merchant Tools -> Products and Catalogs -> Products to be taken to a search window.

Sandbox - Xdministration - Kdministration - Administration - Storefront - Tookit 844	* * 1	(Mariusz Mari	usz) N 🕞
Merchant Tools > Products and Catalops > Products			
RefArch - Products			
Select Simple to search for products by ID or name, Advanced to specify more search fields and sorting criteria, or By ID to deplay a fet of product IDs.			
Simple searches are case-sensitive. You can use an asteriok. ("") to find matching shings. A wildcard search is also possible (e.g., "For", "For")			
See Product Preferences to add columns to this page and all other product lists.			
Product Search	Simple	e Advanced	By ID
Name or ID: Find			
			New

Products search engine

Here, you can use three search options: Simple, Advanced or By ID:

a) Simple search: type any part of the product name or product ID

erchant Tools	s > Products and C	Catalogs > Products						
PofArc	h - Produ	icte						
entic	ai - Fiour							
lect Simple	to search for produc	is by ID or name, Advanced to specify more search fields and sorting criteria, or By ID to display a list of product IDs.						
	2	e. You can use an asterisk (***) to find matching strings. A wildcard search is also possible (e.g., "Fo*", "*Fo", "*Fo")						
Product P	references to add co	lumns to this page and all other product lists,						
oduct Sea	arch					Simple	Advanced	By If
ame or ID	74974310M	Find						
elect All	ID	Name	Catalog	Color	Refinement Color	Туре	Status	Vie
	74974310M	Modern Dress Shirt	Apparel Master Catalog			Variation Master	0000	8
100	74974310M-1	Modern Dross Shirt Colar: Blue / Size 15R	Apparel Master Catalog	002	Blue	Variation Product	000	8
	74974310M-2	Modern Dress Shirt [Color: Blue / Size: 15R]	Apparel Master Catalog	002	Blue	Variation Product		8
0		Modern Dress Shirt	Apparel Master Catalog	002	Blue	Variation Product	000	8
	74974310M-3	[Color : Blue / Size : 15L]			Blue	Variation Product	000	8
0	74974310M-3 74974310M-4	[Cole:: Bue/Stee:: 16.] Modern Dress Shirt [Cole:: Bue/Stee:: 16.]	Apparel Master Catalog	002	0100			



	Sandbox - xtn RefArch ▼	Merchant Tools V Administration V Storefront Toolkit				🌲 🏠 💄 (Mar	iusz Mariusz) 🖣 🗗
Merchant Tools	> Products and	LCatalogs > Products						
RefArcl	h - Proc	lucts						
Select Simple to	o search for prod	ucts by ID or name, Advanced to specify more search fields and sorting criteria, or By ID to display a list of product IDs.						
		ive. You can use an asterisk (***) to find matching strings. A wildcard search is also possible (e.g., "Fo", **Fo", **Fo")						
See Product Pro	eferences to add	columns to this page and all other product lists.						
Product Sea	rch					Simple	Advanced I	By ID
Name or ID:	Striped Shirt	Find						
Select All	ID	Name	Catalog	Color	Refinement Color	Туре	Status	View
	22962004M	No-Iron Easy Care French Cuff Striped Shirt	Apparel Master Catalog			Variation Master	® ବଢ଼େଶ	2
	25518484M	Striped Shirt	Apparel Master Catalog			Variation Master	© © q ⊕}	2
	25590960M	Double Collar Striped Shirt	Apparel Master Catalog			Variation Master	® ଢବ୍ଡା	2
	25591125M	Striped Shirt	Apparel Master Catalog			Variation Master	୭ ଜ ବ ଜା	2
Edit All E	dit Selected					Assign New	Copy D	elete
Showing 1 - 4	of 4 items							

Simple search option by product name

	Sandbox - xtn RefArch ■	Merchant Tools V	Administration v	Storefront	Toolkit Beta					🌲 🏠 🛔 (Mai	riusz Marius	z) 🕅
Product Pre	eferences to add	columns to this page and all other product lists.										
oduct Sear	rch									Simple /	Advanced	By ID
andard Att	ributes				Product Classification							
duct ID:					Product Type:		All	•				
ne:		Striped Shirt			Online Flag:		All	•				
nufacturer					Search Status:		All	•				
					Category Assignment:		All	•				
rch Term					Catalog:		Any	•				
e-Sensitiv	e:	Case-Insensitive	•									
ended Att	tributes											
		None	•		Select	*						
		Brand (brand)	•		does not exist	•						
		None	•		Select	*						
		None	•		Select	*						
		None	•		Select	*						
rator:		Default	•									
ch Resu	Its											
By:		Name (name)			Ascending		10 results per page		•			
												F
ect All	ID	Name					Catalog	Color R	efinement Color	Туре	Status	٧
	25590960M	Double Collar Striped Shirt					Apparel Master Catalog			Variation Master	ତ ଜଣ୍ଡା	
	22962004M	No-Iron Easy Care French Cuff Striped	Shirt				Apparel Master Catalog			Variation Master	® ଜର୍ଡ଼ା	
	25518484M	Striped Shirt					Apparel Master Catalog			Variation Master	ତ ଜ ବ ଜା	
8	25591125M	Striped Shirt					Apparel Master Catalog			Variation Master	ତ ଜ ବଳା	
											Copy [

b) Advanced search: search by product name and ID as well as specify other attributes

Advanced search option

c) By ID: search more than one project using several IDs

webant Taok	e > Producte and	Lanalogs > Products					
RefArc	h - Proc	lucts					
		ucts by ID or name, Advanced to specify more search fields and sorting criteria, or By ID to display a list of product IDs.	unter analysis the second car an adapted with the	and an advantage of the second			
		e. You can separate product IDs using commas, semicolons, colons or whitespaces. If the product IDs contain one of these special characters, you can choose newline as an el columns to this page and all other product lists.	xplicit separator. You can't use an asterisk (***) to t	ind matching strings.			
e <u>Product Pr</u>	releiences to audi	counting to this page and all other product lists.					
roduct Sea	arch				Simple A	Advanced	By IL
	arch	Ilse only newline as senarator			Simple A	Advanced	Вуп
roduct Sea	arch	Use only newline as separator			Simple A	Advanced	ву п
	arch	Use only newline as separator			Simple A		-
ist of IDs:		Use only newline as separator	Catalog	Color Refinement Color			Find
	ID		Catalog Apparel Master Catalog				Find
list of IDs: Select All	ID 25590960M	Name			Туре	Status	Find Vie
List of IDs: Select All	ID 25590960M 22962004M	Name Double Collar Striped Shirt	Apparel Master Catalog		Type Variation Master	Status ම @ q @\$	Find Vie
Select All	ID 25590960M 22962004M 25518484M	Name Bouble Collar Striped Shirts No-Iron Easy Care French Cuff Striped Shirts	Apparel Master Catalog Apparel Master Catalog		Type Variation Master Variation Master	Status © © q @i © © q @i	Find Vie

Selected project products

2. Click product ID or name link to open the Product Page General tab. Then select the translation target language.

RefArch V Merchant Tools V Administration V Storefront Toolkit Edd	🌲 🏠 (Mariusz Mariusz) 🎙 🗗
Merchant Tools > Products and Catalogs > Products > 25518484M - General	
General Options Variations Pricing Inventory Categories Links Recommendations Bundles Product Sets Active Data Page Meta Tag Rules Mage Striped Shirt <25518484M>	
You haven't locked this product for editing. Click Lock if you need to edit the product. Click Lock at the top of the page to edit his product. Click Apply to save changes. Click Reset to revert to the last saved state. Once you've completed the edits, click Unlock to release the product lock. To edit data in other languages, use the Select Language drop-down to define in which with a red asteriak (") are mandatory.	alanguage you're viewing your data. Fields
Select Language: Default	Edit Site-Specific Apply Reset Copy Delete
Chnese A Chnese (China) A Dutch atalog English (Canada) * English (Canada) * English (United States) * French (Canada) * French (Canada) * French (Canada) * German (Canada) * German (Canada) * Italian (Idaly) * Japanese (Japan) *	
Manufi (Spanish (Spain)	

Product Page General

ock at the top of the page to edit this red asterisk (*) are mandatory.	t for editing. Click Lock if you need to edit the product.
t Language: German (German	y) •
	Apply Reset Copy I
ID:*	
Catalog:*	aparei-m-catalog
Tax Class:	Standard •
Searchable:	Default • Yes *
	All Site Values
Searchable If Unavailable:	
Name:	All Site Values Gestreftes Hemd
 Name: Brand: 	Gestientes Hema
Manufacturer:	
manufacturer.	
Manufacturer Product ID:	

Translated content view

Importing in Salesforce Commerce Cloud

In this area, you can check if the job responsible for importing in Salesforce Commerce Cloud is working properly. You can also view the job status, end time and duration as well as download a log file.

- 1. Go to the Administration tab -> Operations -> Jobs.
- 2. Click the XTM-DownloadAndImportFiles link and check Schedule and History.

salesforce	Sandbox - xtminternatio… Merchant Tools ▼ Admin	nistration 🔻	Storefront Toolikit Beta				🌲 🏤 💄 (Mariu	isz Mariusz) 🐚 🗗
Administratio	n / Operations /							New Job
Search by Enable								Refresh
0	ID 🔺	Status	Last Run	Execution Scope	Resources	Priority	Enabled	Delete
	RebuildURLs			2	-		0	8
	Reindex			2			0	8
•	Reindex XTM-DownloadAndImportFiles		7/23/2019 3:21 am	2 RefArch	•		0 0	8

Operations -> Jobs

						Refres
ID	Execution Scope	Status	Start Time	End Time	Duration	Log File
XTM-DownloadAndImportFiles	RefArch	ОК	8/13/2019 2:00 pm by xtmteam	8/13/2019 2:00 pm	0:00:02	٩
XTM-DownloadAndImportFiles	RefArch	OK	8/13/2019 1:55 pm by OCAPI Client 0	8/13/2019 1:55 pm	0:00:01	٩
XTM-DownloadAndImportFiles	RefArch	OK	8/13/2019 1:54 pm by OCAPI Client 0	8/13/2019 1:54 pm	0:00:01	٥
XTM-DownloadAndImportFiles	RefArch	OK	8/13/2019 1:53 pm by OCAPI Client 0	8/13/2019 1:53 pm	0:00:01	•
XTM-DownloadAndImportFiles	RefArch	ок	8/13/2019 1:53 pm by OCAPI Client 0	8/13/2019 1:53 pm	0:00:02	٥
XTM-DownloadAndImportFiles	RefArch	OK	8/13/2019 1:51 pm by OCAPI Client 0	8/13/2019 1:51 pm	0:00:02	۲
XTM-DownloadAndImportFiles	RefArch	ок	8/12/2019 2:46 pm by OCAPI Client 0	8/12/2019 2:46 pm	0:00:01	٥
XTM-DownloadAndImportFiles	RefArch	ок	8/12/2019 2:46 pm try OCAPI Citent 0	8/12/2019 2:46 pm	0:00:03	۲
XTM-DownloadAndImportFiles	RefArch	ок	8/12/2019 2:44 pm by OCAPI Client 0	8/12/2019 2:44 pm	0:00:01	٠
XTM-DownloadAndImportFiles	RefArch	OK	8/12/2019 2:40 pm by OCAPI Client 0	8/12/2019 2:40 pm	0:00:01	•
XTM-DownloadAndImportFiles	RefArch	ERROR	8/8/2019 6:18 am by OCAPI Client 0	8/8/2019 6:18 am	0:00:02	۲
XTM-DownloadAndImportFiles	RefArch	ERROR	7/29/2019 4:20 am by OCAPI Client 0	7/29/2019 4:20 am	0:00:01	۲
XTM-DownloadAndImportFiles	RefArch	ERROR	7/26/2019 7:20 am	7/26/2019 7:20 am	0:00:00	۲

History of jobs under Schedule and History tab

Sending translation jobs automatically

Our connector enables automation when it comes to sending products for translation in bulk and at certain time intervals. With the XTM cartridge, products for translation will be automatically exported. All products modified after a certain date will be sent automatically for translation. Such option comes in handy when a customer has another system which uses Salesforce Commerce Cloud API changes any product-related data. However, first, the following conditions need to be complied with:

- a) XTM Last Modified date is later than the last date/time of launching an XTMExportProduct job successfully.
- b) Other, additional criteria are met, as defined in XTM -> Job Configurations.

Scheduling automatic sending of jobs

To define when content items are to be sent for translation:

- 1. Go to Operations -> Jobs.
- 2. Go to XTMExportProducts -> Schedule and History.
- 3. Tick the box by Enabled to run jobs on schedule.
- 4. Set schedule parameters such as trigger, time period, frequency, etc.

Instead of selecting manually the product you want to send for translation, pre-set parameters will send the new or updated content automatically to XTM at specified times.

It is possible to define specific rules for automatic sending of products for translation – more details <u>here</u>.

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General Schedule and History Resources Job Steps Failure Handling # Enabled	Notification								
Active									
Trigger Recurring Interval						•			
From* 8/13/2019 9:17 pm	ة ش]							
Run Time Every									
Amount*	Interval*					•			
Att Improvide Run Only On These Days: Improvide Monday (iii) Thursday (iii) Staturday (iiii) Staturday (iii) Sta									
Job History									
10	Execution Scope	Status	Start Time	End Time	Duration	Refresh Log File			
XTMExportProducts	RefArch	OK.	8/13/2019 3:14 pm	8/13/2019 3:15 pm	0:00:12	٥			
XTMExportProducts	RefArch	OK	8/13/2019 2:54 pm	8/13/2019 2:58 pm	0:03:40	0			

Scheduling times for sending translation